



## MANITOBA DENTISTS ARE HERE FOR YOU.

*Due to the COVID-19 pandemic all Manitoba Dentists have suspended delivery of all non-essential and elective dental services and procedures, but are still available to help manage dental emergencies. Dental issues that fall into what might be considered an emergency should follow the steps below.*

**Note - A true dental emergency would include:** Significant infection, acute pain that cannot be managed with medication, oro-facial trauma or prolonged bleeding. **If you are not sure please ensure you follow the steps outlined below.**

### Who can I call if I have a dental emergency?

- If you have a regular dentist, please call their office for guidance. If you get a voicemail please leave a detailed message as dental offices will be monitoring their messages for emergency calls. Leave your name – phone number and details as to the dental emergency you are experiencing.
- If you have an email address for your dentist you can also send an email outlining your situation.

### I don't have a regular dentist, what can I do?

- If you do not have a regular dentist you can visit our website and search dental practices by postal code.
- You will need to phone and contact an office to arrange for a phone consultation. The dental office will review the Shared Health Manitoba Screening Protocol with you over the phone (outlined below).
- MDA Link to "Find a Professional" (Dentist): <https://www.manitobadentist.ca/find-a-professional.cfm>

### Why are dentists asking to speak to me before I come into their office?

- We are also screening to make sure that we minimize the risk of a potentially infected patient exposing our staff and others that might be present in the office.
- Due to the current COVID-19 health crisis there has been a high demand on Personal Protective Equipment (PPE) used by health care providers.
- If we can determine there is a way to manage your situation without a face to face visit in a dental office this will ensure management of our limited PPE supplies and also supports the physical distancing measures in support of the Province of Manitoba Public Health mandate.

### I'm concerned about COVID-19, is it safe for me to go to the dentist?

- We all want patients, dentists and staff to be safe during this health crisis.
- You will be screened with a series of questions developed by Shared Health Manitoba to ensure you meet the requirements to be seen. Please review these in advance and be prepared for these questions from the dental office.

## COVID-19 SCREENING TOOL

### Please note that this is not a medical assessment.

If you are experiencing severe symptoms, seek medical attention or call 911.

This service is not a substitute for consulting with your doctor.

- Do you or the person you are inquiring about have any of the following symptoms: severe difficulty breathing (e.g., struggling for each breath, speaking in single words), chest pain, confusion, extreme drowsiness or loss of consciousness?
  - o Yes
  - o No

**Click here for access to Shared Health Manitoba Screening Tool Document:**

<https://sharedhealthmb.ca/covid19/screening-tool/>